

Like you, CCCC is a charity doing God's work. We know that it takes a lot to run a ministry well, especially in uncertain times.

Our professional team — accountants, lawyers, HR practitioners, fundraising and other specialists — bring expertise, guidance and caring support to more than 3,300 Christian ministries.

We can help you more easily handle the complexities of ministry work, giving you the freedom you need to focus on your mission.



Supporting ministries in a complex world

What's Inside:

Introduction to CCCC from our CEO

Overview of how CCCC can support you

Training Centre course list

The Green online community forum

Downloadable About CCCC presentation

Membership options

Contact CCCC



Christian charities all over Canada are doing important work that extends real care, gives people hope, and changes lives.

From welcoming refugees to Canada; to improving access to healthcare, education, camps, food, and shelter; to offering spiritual, relational, emotional, financial, and other guidance that improves the quality and joy of people's lives, Canadian Christian charities are making a difference in local and global communities.

These missions matter. The work is richly rewarding, but also complex. The Canadian Centre for Christian Charities can help you navigate the challenges on your path, freeing your team to do the powerful work that God has called you to do.

We provide **practical resources**, **guidance**, **and training** to help equip our members to be exemplary, healthy, and effective Christian ministries. Wouldn't it be nice at times to be able to pick up the phone and get the answer you need? Our team of experienced professionals love to answer phone calls and emails from our members about anything related to running a charity well.

At any time, members can access our library of <u>templates</u>, <u>webinars</u>, <u>blogs</u>, <u>training</u>, <u>and articles</u> on everything from risk and conflict management to financial and human resources policies — and plenty more. Our members tell us they value our robust <u>Knowledge</u> <u>Base</u> with the <u>Charities Handbook</u>, our <u>Bulletin</u> publication of new

developments that affect Canadian charities, and the Canadian Ministry Compensation Survey.

Our members also realize savings through *discounts* on seminars and events, website design, a registered pension plan, office supplies, and various forms of insurance including <u>employee health</u> insurance programs.

Donors have the option of participating in the <u>Community Trust Fund</u>, where they can transfer securities as a gift-in-kind to a registered charity. We further support your fundraising by providing the option of <u>Accredited Membership</u> that gives donors confidence in your high standards of governance and accountability.

We are your support, your guide, and your voice: we believe that we have a responsibility to <u>represent the Christian charitable sector</u> to Canada. We hold seats on various legal and government advisory committees, which allows for input on government policy and regulations that affect Christian charities.

We're constantly in touch with our members, and we enjoy discovering, with you, new and innovative ways we can continue to meet your needs so that you can operate well, do your best work, and continue to change lives.

Thank you for considering membership with CCCC. We look forward to supporting you as an extension of your ministry team.

Blessings,

Rev. John Pellowe, CEO

HOW WE HELP

Our Vision

CCCC's vision is that its members will be exemplary, healthy, and effective Christian ministries.

Let us be your guide and ally on the journey of organizational development. Ultimately, our goal is that we all contribute our very best to the Church's mission.



GUIDE

Call or email our Member Support Team for current, clear and trusted guidance in all aspects of running a ministry. Our Knowledge Base includes our Charities Handbook, Bulletin articles, templates, and sample policies that will help you find answers and save time.

"I cannot say enough how CCCC has been a lifeline professionally and ministry wise. I have called the CCCC office so many times to ask for help. I have been amazed each time by the thoroughness and wealth of knowledge that the team has."

Esther Atemo, Executive Director, Mully Children's Family Centre



TRAIN

Are your board members trained to govern? Could your church treasurer use an orientation or a refresher course? The Training Centre offers valuable online courses exclusively to members. Our regular webinars are practical and help in the areas of HR, finance, leadership, fundraising and charity compliance.

"I appreciate their great webinars to stay up to date on current changes or processes. CCCC is the staff we don't have."

Diane Kirk, Financial Administrator, Calvary Baptist Church



COLLABORATE

CCCC regularly hosts discussions, networking, and conferencing opportunities, and our Member Support Team is ready to help you with your questions about anything related to operating a charity. As well, The Green is an online community where ministry team members can connect, ask questions, share resources and best practices, collaborate on common issues and network with others in ministry.

"I appreciate the ability to just call and get to the right person, I never feel rushed by them, and the follow up always exceeds what they say they would do."

Juergen Severloh, Executive Director, Family Support Centre of Winnipeg



PROTECT

Your people propel your ministry forward — take care of them with our <u>exclusive</u> <u>plans and savings</u> only available to members.

- > Employee Group Health Benefits
- > Expatriate Insurance
- > Registered Pension Plan
- > Short-Term Travel Insurance
- > Discounted Property and Liability Insurance

"Your member value exceeds anything I have seen anywhere in Canada."

Elizabeth Sharpe, BPI Consulting



FUNDRAISE

Demonstrate your trustworthiness with donor funds through our highly-respected Accreditation program. Accredited charities operating within our defined Standards of Accountability may display CCCC's Accredited Member logo which encourages donors and granting foundations to give *confidently and generously*. Our Community Trust Fund enables members to benefit from donor transferred securities and accept these ministry gifts with ease.

"Not only does Accreditation provide peace of mind for our donors, it also gives us the assurance that we are properly handling the resources entrusted to us."

Sharon DePhillippeaux, Finance & Donor Services, ABWE Canada



REPRESENT

CCCC cares deeply about the ability of our members to fulfill their God-given mission without hindrance. We are dedicated to representing the Christian charitable sector with boldness and discernment. Seats on various <u>legal</u> <u>and government advisory committees</u>, along with seminars, interviews, and publications, allow us to have input on policies and regulations that affect our membership.

"We know that we have a friend and connection in areas like policy development, charity law, and trends of what's happening in the Christian charity sector. CCCC is an incredibly valuable resource."

Kirk Giles, Co-Lead Pastor, Forward Church



TRAINING CENTRE COURSE LIST

The <u>Training Centre</u> is a growing collection of courses for people working and volunteering in Christian ministries. The courses will ensure that your ministry has the competencies needed to have the great leadership, flourishing staff, and ample resources that your mission demands.

The courses provide not only role-specific content but also, most importantly, practical explanations, exercises, and assignments to be applied to your ministry.

When you are done each course, you will have analyzed a part of your ministry's operations, policies, and practices and developed recommendations for their improvement.

Staff and volunteers at CCCC member charities have exclusive access to the Training Centre courses.



Courses Available:

Finance

Church Treasurer: Fulfilling Your Role with Ease (*learn more*)
Receipting Essentials for Churches and Charities (*learn more*)

Board Governance

Great Board-Staff Relationships (learn more)

Payroll & Human Resources

Hiring Well (learn more)

Fundraising

Managing the Fundraising Function (learn more)

THE GREEN: A New CCCC Online Community

The Green is an online community for ministry teams powered by CCCC. It's a forum where ministry workers connect, share insights, ask questions, and receive assistance from CCCC's Member Support Team (MST).







Download our **About CCCC PowerPoint Presentation** to use at your next staff or board meeting. This in-depth look at CCCC membership explains the various programs and services of CCCC that are available exclusively to members. You can review and download the presentation here.

JOIN CCCC TODAY!

<u>Contact us</u> to discover what membership option best serves your ministry.





AFFILIATE MEMBERSHIP

Most popular with churches and growing ministries.



ACCREDITED MEMBERSHIP

Best for charities who are fundraising nationally or making financial asks of major donors, grant foundations and capital campaign projects, and charities looking to enhance and display their ministry accountability.



PROFESSIONAL MEMBERSHIP

Best for individuals (lawyers, accountants) serving ministries as clients.

Our Brand Pillars

CCCC's brand pillars represent our promise to CCCC members to exceed expectations in four ways:

PROFESSIONAL

Reflected by leadership, integrity, honesty, courage, trustworthiness, credibility

KNOWLEDGEABLE

Reflected by informative, wise, advocate, practical, coach, thorough

ACCESSIBLE

Reflected by responsive, helpful, dedicated, conscientious, approachable, reliable, collaborative

CARING

Reflected by empathy, compassion, Christian spirituality, listening, encouraging, kindness, supportive

"CCCC is a gift to the body of Christ by providing critical governance education and practical assistance to ministries helping them be more effective and compliant with regulations."

Barry Slauenwhite, President Emeritus, Compassion Canada

SAMPLE MEMBERSHIP APPLICATION FORM

Completing a membership application is easy. When ready, <u>simply download the form here</u>, or complete our online form. A member of our Member Support Team will happily walk through the application with you at any time.

"Their legal and technical advice is always extremely helpful for us and it's something we could never afford on our own. They're like our CFO in a box. It's so critical for us to have the oversight we need to be properly governed. The articles and advice from CCCC bring to light some minor things we can improve, and the Charities Handbook is invaluable."

Richard Dendy, Executive Director, Haven Ministries Association

Become a member and see the benefits!

Membership benefit	Web	Affiliate (most popular)	Accredited	Professional
Member Support Team (email & phone)		Ø	•	
Resources in CCCC Knowledge Base		•	Ø	
Training Centre online courses		•	•	
Bulletin publication		Ø	•	
ChristianCharityJobs.ca		Ø	•	
Access to The Green		Ø	•	
Professional HR Consulting		Ø		
Employee Group Benefit Plans		Ø	•	
Canadian Ministry Compensation Survey		Ø		
Community Trust Fund		Ø	Ø	
Partners and discounts		Ø		
Right to display Accredited Member logo			•	
Charity profile on giveconfidently.ca			•	
CCCC Compliance Reviews and Reports				
Custom donor materials				
Annual membership fee	\$30	\$270-895	\$895+	\$685
	Join	Join	Join	Join



Thank you for your interest in CCCC membership.

If you have any questions about the material in this package, please contact us at:

Canadian Centre for Christian Charities

Phone: 519-669-5137
Email: mail@cccc.org

Mailing Address: 1-43 Howard Avenue, Elmira, ON N3B 2C9

Website: cccc.org